

# REEF & ISLAND FULL DAY TOUR

## PRODUCT OVERVIEW AND CONTRACT TERMS

### 1<sup>ST</sup> APRIL 25 - 31<sup>ST</sup> MARCH 26

### COMMISSION RATES: 25%

Thank you for your support of Sunlover Reef Cruises.

We are pleased to present the following document relating to the Reef & Island Full Day Cruise and optional activities,

\*Subject to availability and booking conditions.

This contract covers the period from 1 April 2025 – 31 March 2026. (1 year duration).

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## REEF & ISLAND FULL DAY TOUR: SUMMARY & RATES SHEET (1<sup>ST</sup> APR 25- 31<sup>ST</sup> MAR 26)

PRODUCT	GROSS	NETT 25%	PAGE
<b>CORE PRODUCT</b>			
<b>REEF &amp; ISLAND FULL DAY TOUR</b> (CODE: MRFI)	ADULTS: \$295.00 KIDS: \$169.00 FAMILY: \$759.00	ADULTS: \$221.25 KIDS: \$126.75 FAMILY: \$569.25	3
<b>OPTOINAL ACTIVITIES - MOORE REEF</b>			
<b>GUIDED SNORKEL TOUR</b> (CODE: SNORKELTOUR)	ADULTS: \$56.00 KIDS: \$35.00 FAMILY: \$147.00	ADULTS: \$42.00 KIDS: \$26.25 FAMILY: \$110.25	5
<b>SEAWALKER HELMET DIVE</b> (CODE: SEAWALK)	ADULTS: \$149.00 KIDS: \$149.00	ADULTS: \$111.75 KIDS: \$111.75	5
<b>REEF &amp; ISLAND + 10 MIN SCENIC HELI</b> (CODE: MRFIHELIPKG)	ADULTS: TBA KIDS: TBA	ADULTS: TBA KIDS: TBA	6
<b>REEF &amp; ISLAND FULL DAY + FLY/CRUISE</b> (Full Day) (CODE: MRAMFC)	ADULTS: TBA KIDS: TBA	ADULTS: TBA KIDS: TBA	7
<b>REEF ONLY HALF DAY + CRUISE/FLY (1/2 Day)</b> (CODE: MRAMCF)	ADULTS: TBA KIDS: TBA	ADULTS: TBA KIDS: TBA	8
<b>REEF ONLY HALF DAY + FLY / FLY (1/2 Day)</b> (CODE: MRAMFF)	ADULTS: TBA KIDS: TBA	ADULTS: TBA KIDS: TBA	9
<b>OPTIONAL ACTIVITIES – FITZROY ISLAND</b>			
<b>TURTLE TALK</b> (CODE: RITURTLE)	ADULTS: \$23.00 KIDS: \$23.00	ADULTS: \$17.25 KIDS: \$17.25	10
<b>KAYAK TOUR</b> (CODE: RIKAYAK1330 OR RIKAYAK1430)	ADULTS: \$65.00 KIDS: \$65.00	ADULTS: \$48.75 KIDS: \$48.75	10
<b>NATURE WALK</b> (CODE: RINATURE)	ADULTS: \$23.00 KIDS: \$23.00	ADULTS: \$17.25 KIDS: \$17.25	11
<b>RAINFOREST WALK</b> (CODE: RIRAIN1330 OR RIRAIN1430 )	ADULTS: \$40.00 KIDS: \$40.00	ADULTS: \$30.00 KIDS: \$30.00	11

## REEF & ISLAND FULL DAY TOUR

PRODUCT NAME	REEF & ISLAND FULL DAY TOUR <i>(Including Lunch)</i>		
CODE	MRFI		
SUMMARY	<p>Departing from Cairns, embark on a 1.5-hour journey aboard our air-conditioned catamaran to reach Sunlover Moore Reef Pontoon on the Outer Great Barrier Reef. This pontoon is perfectly positioned and fully equipped to ensure that visitors of all ages and abilities can fully immerse themselves in the beauty of the reef, with its vibrant coral, fascinating marine life, including turtles, and more. Spending 2 hours on the reef allows guests to partake in our complimentary activities, such as snorkelling, enjoying the unique Sunlover waterslide (the only waterslide on the Great Barrier Reef), exploring the underwater world through a glass-bottom boat, letting kids have fun in an enclosed ocean pool, visiting an underwater observatory, and experiencing fish feeding. Additionally, you can explore the wonder of the Great Barrier Reef through our Seawalker Helmet Dive and Snorkel Safari Tour or witness it from a bird's-eye perspective during a helicopter scenic flight.</p> <p>The journey continues with a visit to Fitzroy Island where premium lunch buffet will be served at Zephyrs restaurant in Fitzroy Island Resort, you'll have a delightful 3-hour afternoon stay on this beautiful tropical paradise. Fitzroy Island is a favourite among Cairns locals, with 99% of its landscape covered in lush tropical rainforest, complemented by granite outcrops, open woodlands, mangroves, and coral-fringed beaches. Additionally, we provide snorkel equipment as part of this tour.</p> <p>To enhance your island experience, optional activities e.g. turtle talk, nature talk, rainforest walk and Kayak tour are possible to add on.</p> <p>Experience the best of both worlds effortlessly - the mesmerizing Great Barrier Reef and the serene beauty of Fitzroy Island, complete with a wide range of water activities - all in one single, unforgettable day.</p>		
COMMISSION	25%		
RATES	VALID 1/4/25 – 31/3/26	RETAIL RATE	NETT RATE
	ADULT	\$295.00	\$221.25
	CHILD (4-15 YRS)	\$169.00	\$126.75
	FAMILY (2 adults + 2 children)	\$759.00	\$569.25
INCLUSIONS	<p><u>MOORE REEF INCLUSIONS:</u></p> <ul style="list-style-type: none"> <li>Travel on air-conditioned catamaran</li> <li>All snorkelling equipment &amp; expert instruction, including Lycra Suit &amp; Buoyancy Vest</li> <li>Complimentary tea &amp; coffee on boarding &amp; while stationary at the reef</li> <li>2 hours reef time</li> <li>Full bar facilities</li> <li>Freshwater showers and change rooms on Moore Reef pontoon</li> <li>Upper-level sun deck</li> <li>Unlimited use of the only waterslide on the Great Barrier Reef</li> <li>Snorkelling rest stations</li> <li>Enclosed ocean pool for children</li> <li>Glass bottom boat tours at Moore Reef pontoon</li> </ul> <p><u>FITZROY ISLAND INCLUSIONS:</u></p> <ul style="list-style-type: none"> <li>3 hours island time</li> <li>Premium Buffet Lunch is included at Zephyrs restaurant in Fitzroy Island Resort</li> <li>All snorkelling equipment: mask, snorkel, fins, Lycra suit, and life jacket</li> <li>Access to self-guided National Park walks and pristine beaches</li> </ul> <p>N.B. No refund will be provided if the semi-submersible tour or glass bottom boat tour is not operated due to weather or mechanical issues.</p>		



<b>MIN / MAX PAX</b>	Min 1   Max 200
<b>DAYS OF OPERATION</b>	Tuesdays, Thursdays & Saturdays <i>**Dates on demand. API enabled inventory.</i>
<b>SCHEDULE*</b> <i>*timings are approximate</i> <i>* seasonal and alternate operating times may apply</i> 	<b>EX CAIRNS Reef Fleet Terminal</b> <ul style="list-style-type: none"> <li>7:00am – Check in starts @ Sunlover Cruises counter inside the Reef Fleet Terminal</li> <li>7:30am – Check in closes</li> <li>7:45am – Boarding closes</li> <li>8:00am – Depart Cairns</li> <li>9:30am – Arrive Moore Reef Pontoon</li> </ul> <p><b>2 HOURS OF REEF TIME</b></p> <ul style="list-style-type: none"> <li>11:30am – Depart Moore Reef</li> <li>12:15pm – Arrive Fitzroy Island</li> </ul> <p><b>3 HOURS OF ISLAND TIME (Including Lunch)</b></p> <ul style="list-style-type: none"> <li>12:30pm – 1:30pm – Premium Buffet Lunch is included at Zephyrs restaurant in Fitzroy Island Resort</li> <li>3:30pm – Depart Fitzroy Island</li> <li>4:30pm – Arrive back at Cairns Marina</li> </ul>
<b>TOUR LEADER POLICY</b>	<a href="#">See terms &amp; conditions</a>
<b>OPTIONAL ACTIVITIES</b>	<a href="#">See following pages</a>

## REEF & ISLAND FULL DAY TOUR: OPTIONAL ACTIVITIES ON MOORE REEF

**25% COMMISSIONABLE FOR PRE-BOOKINGS** (\*Sales on day of travel are non-commissionable)

\*Pre-bookings recommended due to limited capacity of each activity.

OPTIONAL ACTIVITIES	\$ PER PERSON	25% NETT	DESCRIPTION:
<b>GUIDED SNORKEL TOUR</b> <i>CODE: SNORKELTOUR</i>			<p>Outer Barrier Reef snorkelling experience.</p> <p>Our professional marine naturalist will guide you on a 30-minute tour, showcasing the reef and its unique marine life. You can see and learn about the world's largest Bi-Valve (the Giant Clam), Clown Fish with their host (Anemone Coral), and Giant Blue Starfish (Linkia Sp) and more</p> <p>Maximum 6 guests per snorkel tour. Children at parents' discretion.</p> <p>The experience runs for a total of 35 minutes and consists of a 5-minute briefing and instruction by the guide, followed by 30 minutes of snorkelling. However, this may vary based on the conditions and capabilities of swimmers.</p> <p><b>**Time will be allocated on the day</b></p> <p><b>TERMS &amp; CONDITIONS:</b></p> <ul style="list-style-type: none"> <li>In conjunction with <u>Reef &amp; Island Full Day Tour</u> fare</li> <li>Minimum age 5 years</li> <li>Children under 12 years old will need a parent or legal guardian present on the tour with them</li> <li>Medical waiver will need to be completed for all guests</li> </ul>
<b>ADULT</b>	<b>\$56.00</b>	<b>\$42.00</b>	
<b>CHILD</b> (5-15 YRS)	<b>\$35.00</b>	<b>\$26.25</b>	
<b>FAMILY</b> (2 adults + 2 children)	<b>\$147.00</b>	<b>\$110.25</b>	

<b>DIVING ACTIVITIES: MEDICAL &amp; AGE RESTRICTIONS APPLY</b> Minimum 12 years / 65yrs > Doctors Certificate Required PADI regulations require completion of medical questionnaire by all participants available <a href="#">here</a>			
<b>SEAWALKER HELMET DIVE</b> <i>CODE: SEAWALK</i>			<p>Seawalker has been designed to introduce people to the excitement of the underwater world, even without any prior dive knowledge or experience. Unlike traditional scuba diving, Seawalker enables you to breathe through your nose and mouth as you would above water. Seawalker also allows you to experience the wonders of the Great Barrier Reef whilst staying dry.</p> <p>*Maximum of six people per instructor</p> <ul style="list-style-type: none"> <li>Briefings are conducted on the outward journey to Moore Reef, (10 minutes in duration).</li> <li>Time slot for Seawalker is scheduled and advised to the passenger onboard.</li> <li>At the designated time, passengers are required to be at the dive section of the pontoon, where they will be given all equipment and assemble to complete the Seawalker.</li> <li>Estimated in-water time is up to 20 minutes.</li> </ul> <p><b>**The Seawalker is conducted on a platform under the pontoon, not on the ocean floor.</b></p> <p><b>TERMS &amp; CONDITIONS:</b></p> <ul style="list-style-type: none"> <li>In conjunction with <u>Reef &amp; Island Full Day Tour</u> fare.</li> <li><b>Flying within hours of diving is not permitted</b> (12 hrs for a single dive, 18 hrs for multiple dives, however PADI preferred is 24 hrs). No refund shall be provided should passengers pre-book to dive within the minimum flight regulations</li> <li>Swimwear must be worn under wetsuit.</li> <li>Suitable for non-swimmers.</li> <li>Minimum age 12 years old. Guests under 18 years old must have written permission from a parent or legal guardian to authorise participation.</li> </ul>
<b>Adult:</b>	<b>\$149.00</b>	<b>\$111.75</b>	
<b>Child 12 Yrs +</b>	<b>\$149.00</b>	<b>\$111.75</b>	

## REEF & ISLAND FULL DAY TOUR: HELICOPTER SCENIC FLIGHTS COMBOS

PRODUCT NAME	<b>REEF &amp; ISLAND + 10 MIN SCENIC HELI</b> 1 Day <u>Reef &amp; Island Full Day Tour</u> + 10-minute Scenic Helicopter Flight		
CODE	<b>MRFIHELIPKG</b>		
SUMMARY	Enjoy a <u>Reef &amp; Island Full Day Tour</u> plus see the beauty of Moore Reef from every angle with a 10-minute scenic flight on a helicopter. Departing from a helipad at Moore Reef, you will soar high above this natural wonder and admire its sheer size and beauty! Sightings of manta rays, turtles and other marine life are not uncommon and if you're flying in the winter months, there is even a chance of spotting whales!		
COMMISSION	<b>25%</b>		
RATES	<b>VALID 1/4/25 – 31/3/26</b>	<b>COMBO RATE</b>	<b>NETT RATE</b>
	<b>ADULT</b>	<b>\$TBA</b>	<b>\$TBA</b>
	<b>CHILD (4-15 YRS)</b>	<b>\$TBA</b>	<b>\$TBA</b>
	<b>INFANT (3 YRS) *Heli Only</b>	<b>\$TBA</b>	<b>\$TBA</b>
	<b>FAMILY (2 adults + 2 children)</b>	<b>\$TBA</b>	<b>\$TBA</b>
NOTE	<ul style="list-style-type: none"> <li><u>Reef &amp; Island Full Day Tour</u> inclusions</li> <li>Helicopter flight departs and returns from the Moore Reef Pontoon.</li> </ul>		
TERMS & CONDITIONS	<ul style="list-style-type: none"> <li>To be confirmed</li> </ul>		

PRODUCT NAME	<b>REEF &amp; ISLAND + FLY/CRUISE (Full Day)</b> 1 Day <u>Reef &amp; Island Full Day Tour</u> + transfer to Pontoon via helicopter		
CODE	<b>MRAMFC</b>		
SUMMARY	Departing from Cairns, you'll embark on an awe-inspiring 20-minute flight over the Great Barrier Reef to reach Sunlover's Moore Reef Pontoon. From there, you will commence your Reef & Island Full Day Tour.		
COMMISSION	<b>25%</b>		
RATES	<b>VALID 1/4/25 – 31/3/26</b>	<b>COMBO RATE</b>	<b>NETT RATE</b>
	<b>ADULT</b>	<b>\$TBA</b>	<b>\$TBA</b>
	<b>CHILD (4-15 YRS)</b>	<b>\$TBA</b>	<b>\$TBA</b>
	<b>INFANT (3 YRS) *Heli Only</b>	<b>\$TBA</b>	<b>\$TBA</b>
	<b>FAMILY (2 adults + 2 children)</b>	<b>\$TBA</b>	<b>\$TBA</b>
SCHEDULE/ INCLUSIONS/ TERMS & CONDITIONS	<ul style="list-style-type: none"> <li>To be confirmed</li> </ul>		

<b>PRODUCT NAME</b>	<b>REEF ONLY + CRUISE/FLY (1/2 Day)</b> Morning half day <u>Reef &amp; Island Full Day Tour</u> + transfer from Pontoon via helicopter		
<b>CODE</b>	<b>MRAMCF</b>		
<b>SUMMARY</b>	Departing from Cairns Reef Fleet Terminal, cruise out with Sunlover Cruises and fly back with helicopter after enjoying 2 hours of fun on Sunlover's Moore Reef pontoon, without continuing the journey to Fitzroy Island.		
<b>COMMISSION</b>	<b>25%</b>		
<b>RATES</b>	<b>VALID 1/4/25 – 31/3/26</b>	<b>COMBO RATE</b>	<b>NETT RATE</b>
	<b>ADULT</b>	<b>\$TBA</b>	<b>\$TBA</b>
	<b>CHILD (4-15 YRS)</b>	<b>\$TBA</b>	<b>\$TBA</b>
	<b>INFANT (3 YRS) *Heli Only</b>	<b>\$TBA</b>	<b>\$TBA</b>
	<b>FAMILY (2 adults + 2 children)</b>	<b>\$TBA</b>	<b>\$TBA</b>
<b>SCHEDULE/ INCLUSIONS/ TERMS &amp; CONDITIONS</b>	<ul style="list-style-type: none"> <li>To be confirmed</li> </ul>		

PRODUCT NAME	<b>REEF ONLY + FLY / FLY (1/2 Day)</b> Morning half day <u>Reef &amp; Island Full Day Tour</u> return transfers to/from pontoon via helicopter		
CODE	<b>MRAMFF</b>		
SUMMARY	Fly to and from Sunlover's Pontoon on Moore Reef by Helicopter for a morning only half day tour. Discover one of the great natural wonders of the world with a return helicopter scenic flight and Sunlover Reef Cruises pontoon!		
COMMISSION	<b>25%</b>		
RATES	<b>VALID 1/4/25 – 31/3/26</b>	<b>COMBO RATE</b>	<b>NETT RATE</b>
	<b>ADULT</b>	<b>\$TBA</b>	<b>\$TBA</b>
	<b>CHILD (4-15 YRS)</b>	<b>\$TBA</b>	<b>\$TBA</b>
	<b>INFANT (3 YRS) *Heli Only</b>	<b>\$TBA</b>	<b>\$TBA</b>
	<b>FAMILY (2 adults + 2 children)</b>	<b>\$TBA</b>	<b>\$TBA</b>
SCHEDULE/ INCLUSIONS/ TERMS & CONDITIONS	<ul style="list-style-type: none"> <li>To be confirmed</li> </ul>		

## REEF & ISLAND FULL DAY TOUR: OPTIONAL ACTIVITIES ON FITZROY ISLAND

**25% COMMISSIONABLE FOR PRE-BOOKINGS** (\*Sales on day of travel are non-commissionable)

\*Pre-bookings recommended due to limited capacity of each activity.

OPTIONAL ACTIVITIES	\$ PER PERSON	25% NETT	DESCRIPTION
<b>TURTLE TALK</b> <b>CODE: RITURTLE</b>	<p>Nestled in the rainforest overlooking the beach, add a Turtle Talk to your time on Fitzroy Island! After a 500m walk, visit the island HQ of volunteer organisation Cairns Turtle Rehabilitation Centre where sick and injured turtles are nursed back to health. Your tour leader provides an informative presentation about breeds of turtles in the area and discusses common hazards for turtles who result in their care. The turtles are cared for by volunteers and the hope is to rehabilitate them to be released back into the wild when returned to good health. All ticket revenue is donated back.</p>		
	PER PERSON	\$23.00	\$17.25
			<p><b>SCHEDULE:</b></p> <p>2.30pm departs lobby  2.40pm talk starts  3.05pm conclusion  3.15pm return for boarding</p> <p>Min 1   Max 10 per tour</p> <p><b>TERMS &amp; CONDITIONS:</b></p> <ul style="list-style-type: none"> <li>In conjunction with <u>Reef &amp; Island Full Day Tour</u> fare</li> <li>No minimum age required</li> <li>Children under 12 years old will need a parent or legal guardian present on the tour with them</li> </ul>
<b>KAYAK TOUR</b> <b>CODE: RIKAYAK1330 OR RIKAYAK1430</b>	<p>Join a kayak tour and paddle into adventure straight from the beach, an exciting add-on to your time at Fitzroy Island! This 45-minute experience includes a briefing and instruction to learn how to operate a kayak. Double and Single kayaks will be allocated by the tour leader and buoyancy vests are included. View the stunning landscapes of the island from your kayak and hone your newfound kayaking skills. Participants need to be able to swim to join, with moderate fitness capabilities.</p>		
	PER PERSON	\$65.00	\$48.75
			<p><b>2 x Daily</b></p> <p><b>SESSION A:</b></p> <p>1.30pm Meet at "FISH" (Ready) (Fitzroy Island Sports Hub)  1.35pm briefing  1.45pm skills in-water  1.55pm tour commences  2.15pm conclusion</p> <p><b>SESSION B:</b></p> <p>2.30pm Meet at "FISH" (ready) (Fitzroy Island Sports Hub)  2.35pm briefing  2.45pm skills in-water  2.55pm tour commences  3.15pm conclusion</p> <p>Min 1   Max 6 Kayaks/ 12 pax per tour</p> <p><b>TERMS &amp; CONDITIONS:</b></p> <ul style="list-style-type: none"> <li>In conjunction with <u>Reef &amp; Island Full Day Tour</u> fare</li> <li>Minimum age 5 years</li> <li>Children under 12 years old will need a parent or legal guardian present on the tour with them</li> </ul> <p><b>***Kayak tour is not for non-swimmer</b></p>

OPTIONAL ACTIVITIES	\$ PER PERSON	25% NETT	DESCRIPTION
<b>NATURE WALK</b> <b>CODE: RINATURE</b>			<p>Enjoy a leisurely walk commencing at the end of the Jetty and concluding past Foxys Bar and Grill. During the tour, you will have the chance to see close-up some of the incredible vegetation found on Fitzroy Island. The Nature Talk is guided, your tour leader is excited to share insight about the unique rainforest landscapes and its inhabitants. Visitors are surprised to hear the wildlife that call Fitzroy Island home and learn some historical uses of the plants. This tour is suitable for all ages and is low intensity and is perfect for nature lovers and novices alike.</p>
	PER PERSON	\$23.00	<p>\$17.25</p>
			<p><b>SCHEDULE:</b></p> <p>1.30pm departs lobby 1.50pm finishes at Foxys</p> <p>Min 1   Max 12 per tour</p> <p><b>TERMS &amp; CONDITIONS:</b></p> <ul style="list-style-type: none"> <li>In conjunction with <u>Reef &amp; Island Full Day Tour</u> fare</li> <li>No minimum age required</li> <li>Children under 12 years old will need a parent or legal guardian present on the tour with them</li> </ul>
<b>RAINFOREST WALK- (From 1<sup>st</sup> August)</b> <b>CODE: RIRAIN1330 OR RIRAIN1430</b>			<p>Explore a little further by adding a guided tour to the Secret Garden to your Fitzroy Island adventure!</p> <p>This 45 minute experience travels a 1km return track into the rainforest, where our expert guide will showcase some interesting facts about the unique ecosystem. Under the rainforest canopy, the stillness and tranquillity will amaze you. This pristine rainforest is home to a plethora of fascinating flora and fauna all coexisting in harmony.</p> <p><b>*The trail is 1km uneven terrain, moderate fitness ability recommended.</b></p>
	PER PERSON	\$40.00	<p>\$30.00</p>
			<p><b>2 x Daily</b></p> <p><b>SESSION A:</b></p> <p>1.30pm Meet at Secret Garden, brief and welcome 1.35pm depart 1.50pm arrive at Secret Garden 2.00pm depart Secret Garden 2.15pm return to Foxys, conclusion</p> <p>Min 1   Max 11 per tour</p> <p><b>SESSION B:</b></p> <p>2.30pm Meet at Secret Garden, brief and welcome 2.35pm depart 2.50pm arrive at Secret Garden 3.00pm depart Secret Garden 3.15pm return to Foxys, conclusion</p> <p><b>TERMS &amp; CONDITIONS:</b></p> <ul style="list-style-type: none"> <li>In conjunction with <u>Fitzroy Island Full Day Tour</u> fare</li> <li>Minimum age 5 years</li> <li>Children under 12 years old will need a parent or legal guardian present on the tour with them</li> </ul>

## BOOKING MILESTONES / PAYMENT / CANCELLATION POLICY

TIMEFRAME (PRIOR TRAVEL)	ACTION	CANCELLATION POLICY
72 HOURS	GROUP FINAL PAX NUMBER & TOUR LEADER DETAILS REQUIRED	CANCELLATION CUT OFF FOR GROUP BOOKINGS
48 HOURS	CUT OFF FOR AMENDMENTS / CANCELLATION OF ANY TOURS INCLUDING HELICOPTER FLIGHT AS PER OPERATOR'S TERMS & CONDITIONS	CANCELLATION CUT OFF FOR HELICOPTER BOOKINGS
24 HOURS	CUT OFF FOR ADVICE OF ANY FOOD ALLERGIES FOR CATERING REVIEW	CANCELLATION CUT OFF FOR FIT BOOKINGS
DAY OF	NO FURTHER CHANGES. MEDICAL CERTIFICATE REQUIRED FOR REFUND OF REQUESTS INSIDE 24 HOURS PRIOR TRAVEL.	100% CANCELLATION FEE APPLIES FOR PASSENGERS FAILING TO TRAVEL ON THE DAY.
POST TRAVEL	INVOICE ISSUED FOR PAYMENT (CREDIT APPROVED AGENTS)	
WEATHER	On occasion weather and sea conditions can cause cancellation or changes to the scheduled tour charter, itinerary and activities. Cancellation of a tour or any of its components in the interest of safety is at the complete discretion of Sunlover Operations Pty Ltd management.	

## TERMS & CONDITIONS

BOOKING CONDITIONS
<p>Sunlover Operations Pty Ltd (Trading as Sunlover Reef Cruises) reserves the right to revise its product at any time.</p> <p>All bookings are subject to availability.</p> <p>By purchasing this product guests agree to all Sunlover Reef Cruises Terms of Carriage, and these are available at <a href="http://www.sunlover.com.au">www.sunlover.com.au</a> or by calling 1800 810 512.</p> <p>On occasion weather and sea conditions can cause cancellation or changes to the scheduled tour, itinerary and activities. Cancellation of tour or any of its components is at the complete discretion of Sunlover Operations Pty Ltd.</p>
BLOCKOUT DATES
<p>Will be advised in writing.</p> <p>All bookings are subject to availability.</p>
RESERVATIONS
<p><b>Contact Reservations team on</b></p> <p>Email <a href="mailto:res@sunlover.com.au">res@sunlover.com.au</a>   Phone +61 7 4050 1333 or 1800 810 512</p>
TOUR LEADER POLICY
<p>1 FOC tour Guide for every 15 full paying guests.</p> <p>Bona Fide Tour Leader/Tour Guide qualification: MUST BE a professional Tour Guide/Tour Leader and work for Travel Agents/Ground Handlers/Inbound Operators (not passenger). Valid ID with company or tourism organisation logo will be requested upon check-in.</p> <p>Sunlover reserves the right to charge the full charge if we believe that the Tour Leader/Tour Guide is not genuine.</p> <p><b>HELICOPTER:</b></p> <p>For bookings made through our scenic helicopter flight provider for Moore Reef Scenic Helicopter flight combos, fly/cruise, cruise/fly, fly/fly, and charter, if only tour guide/tour leader is booked with Sunlover Reef Cruises they are charged at full passenger contracted rate.</p> <p><b>PACKAGES &amp; COMBOS:</b></p> <p>Tour Leader and FOC policy is not applicable.</p>
RATES
<p>All rates mentioned are ex Reef Fleet Terminal and Fitzroy Island.</p> <p>The total NETT amount is inclusive of Environmental Management Charge (EMC) and all other government taxes &amp; port charges and is payable to Sunlover Reef Cruises.</p> <p>Rates are subject to change without notice due to any changes in/or imposition of government charges, taxes or levies, or at the discretion of Sunlover Operations Pty Ltd.</p> <p><b>GOODS &amp; SERVICES TAX (GST)</b></p> <p>All quoted prices are inclusive of Goods &amp; Services Tax which is currently 10% and is levied by the Australian Government.</p> <p><b>ENVIRONMENTAL MANAGEMENT CHARGE (EMC)</b></p> <p>All quoted prices are inclusive of EMC plus other port and administration charges. The Australian Government imposes this charge.</p>
PAYMENTS
<p>Please note payment by credit cards attracts a surcharge of 1.5% for Visa, MasterCard and Amex.</p> <p>Bank Details:</p> <p><b>BSB No:</b> 064-804   <b>Account No:</b> 14027073   <b>Name of Account:</b> Sunlover Operations Pty Ltd</p> <p>The person depositing money into our bank account will need to send a remittance advice to <a href="mailto:ar@sunlover.com.au">ar@sunlover.com.au</a> so we can allocate the funds to the correct area. *Payments made via bank transfer must be received 24 hours prior travel.</p>
AGE RESTRICTION
<p>As noted per product</p>
ON- BOARD EXTRA ON MOORE REEF (NON- COMISSIONABLE)
<ul style="list-style-type: none"> <li>• Prescription mask- \$5.00 with \$50.00 deposit</li> <li>• Wetsuit- \$10.00</li> </ul>

CANCELLATIONS
<b>FIT:</b> 100% cancellation fee will be charged for FIT passengers cancelling within 24 hours of departure, failing to travel or missing scheduled departure of the tour.
<b>GROUPS*:</b> 100% cancellation fee will be charged for Group passengers cancelling within 72 hours of departure. (*defined as 10 or more paying passengers in a booking)
<b>NO CANCELLATION CHARGES APPLY FOR:</b> Failure to travel due to: <ul style="list-style-type: none"> <li>ill health (medical certificate required)</li> <li>minor changes to group numbers at the discretion of management</li> <li>Group or FIT passengers rescheduling their trip within a reasonable timeframe</li> </ul>
SPECIAL EVENTS PERIODS
Special cancellation and deposit policy applies, details and update of dates to be advised in quotation.
LANGUAGES
English, Chinese, Korean, Japanese, Italian, German, Spanish and other language speaking staff are employed by Sunlover Reef Cruises.

## SIGNED AGREEMENT

By signing the below, you agree to all of the pricing, and terms and conditions outlined above.

Client Name: \_\_\_\_\_  
 Representative Name: \_\_\_\_\_  
 Representative Position: \_\_\_\_\_  
 Date: \_\_\_\_\_

### SUNLOVER REEF CRUISES

**Brian Hennessy**

Sunlover Reef Cruises

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